

SECTION 1: Identification of th	e substance/mixture and of the company/undertaking
1.1. Product identifier	
Product name	CPP H7 SCALE REMOVER
Product number	CPPH7
UFI	UFI: JFHG-MU3P-V40C-44NN
1.2. Relevant identified uses of	f the substance or mixture and uses advised against
Identified uses	Detergent. Descaler. For professional use only.
Uses advised against	Not for use by hand. Not for direct contact with Food or Beverage stuffs. Not for Direct Oral Consumption. Must not be used where Hypochlorite based chemicals (Bleach) are present.
1.3. Details of the supplier of the	ne safety data sheet
Supplier	Booker Equity House, Irthlingborough Road Wellingborough Northants. NN8 1LT 01933 371000
	Makro 97 Kingsway, Dunmurry Belfast. BT17 9NS 01933 371000
Manufacturer	Holchem Laboratories Limited. Gateway House, Pilsworth Road, Pilsworth Industrial Estate, Bury, Lancashire (UK) BL9 8RD. +44 (0) 1706 222288 +44 (0) 1706 221550 info@holchem.co.uk
1.4. Emergency telephone num	nber
Emergency telephone	Out of Office Hours Emergency Information: - For accidents and spillages involving this product that pose a threat to the environment, or human health, or require immediate first aid advice please call: - 0870 190 6777. NOTE: This number will not provide technical details of the product, or deal with other general enquiries regarding application and use of the product. UK Environment Agency 24hour Advisory Service 0800 807060. This product is registered with the NPIS.
National emergency telephone number	In case of a medical emergency following exposure to a chemical call NHS Direct 111.

SECTION 2: Hazards identification

2.1. Classification of the substance or mixture

Classification (SI 2019 No. 720))
Physical hazards	Met. Corr. 1 - H290
Health hazards	Skin Corr. 1B - H314 Eye Dam. 1 - H318
Environmental hazards	Not Classified
2.2. Label elements	
Hazard pictograms	
Signal word	Danger
Hazard statements	H314 Causes severe skin burns and eye damage. H290 May be corrosive to metals.
Precautionary statements	 P234 Keep only in original packaging. P280 Wear protective clothing, gloves, eye and face protection. P301+P330+P331 IF SWALLOWED: Rinse mouth. Do NOT induce vomiting. P303+P361+P353 IF ON SKIN (or hair): Take off immediately all contaminated clothing. Rinse skin with water or shower. P305+P351+P338 IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. P313 Get medical advice/ attention.
Contains	PHOSPHORIC ACID
Detergent labelling	≥ 30% phosphates, < 5% amphoteric surfactants
Supplementary precautionary statements	P304+P340 IF INHALED: Remove person to fresh air and keep comfortable for breathing. P405 Store locked up. P501 Dispose of contents/ container in accordance with national regulations.
2.3. Other hazards	
This product does not contain	any substances classified as PBT or vPvB.
SECTION 3: Composition/info	mation on ingredients
3.2. Mixtures	
PHOSPHORIC ACID	30-60%
CAS number: 7664-38-2	EC number: 231-633-2
Classification Met. Corr. 1 - H290 Acute Tox. 4 - H302 Skin Corr. 1B - H314 Eye Dam. 1 - H318	

BETA-ALANINE, N-(2 CARBOXYETHYL)-N-DODECYL MONO SODIUM SALT		1-5%
CAS number: 90170-43-7	EC number: 290-476-8	
Classification Eye Irrit. 2 - H319		

The full text for all hazard statements is displayed in Section 16.

Composition comments To the best of our knowledge, all of the substances used in this product are being supported for the relevent application in REACH. Note:- H290 "May be Corrosive to Metals" refers to the neat product.

SECTION 4: First aid measures		
4.1. Description of first aid measures		
General information	When it is safe to do so, remove victim immediately from source of exposure. However, consideration should be given as to whether moving the victim will cause further injury. For immediate First Aid advice in the UK, dial 111.	
Inhalation	Remove affected person from source of contamination. Move affected person to fresh air and keep warm and at rest in a position comfortable for breathing. If breathing stops, provide artificial respiration. Get medical attention.	
Ingestion	Do not induce vomiting. Rinse mouth thoroughly with water. Place unconscious person on the side in the recovery position and ensure breathing can take place. Get medical attention.	
Skin contact	Remove contaminated clothing that is not stuck to the skin. Flush area with clean water. Continue to rinse for at least 15 minutes. Get medical attention if irritation persists after washing.	
Eye contact	Remove any contact lenses and open eyelids wide apart. Rinse immediately with plenty of water. Continue to rinse for at least 15 minutes and get medical attention.	
Protection of first aiders	First aid personnel should wear appropriate protective equipment during any rescue.	
4.2. Most important symptoms	and effects, both acute and delayed	
General information	The information given here relates to the neat chemical, dilutions may also cause chemical burns to skin and permanent eye damage.	
Inhalation	Toxic if inhaled. If mixed with Hypochlorite based products (Bleach) Chlorine Gas may be evolved, this can result in irritation to eyes and difficulty in breathing. If inhaled this may result in irritation to the mouth, nose and respiratory tract.	
Ingestion	Unlikely route of exposure without deliberate abuse. If neat chemical is ingested, chemical burning of mouth, throat and GI tract will occur. Similar but less severe symptoms will be seen if dilute chemical is ingested.	
Skin contact	Causes severe burns.	
Eye contact	Causes serious eye damage.	
4.3. Indication of any immediate medical attention and special treatment needed		
Notes for the doctor	Contains Phosphoric Acid and Surfactants in Aqueous Solution. Rinse well with water. If mixed with bleach will produce Chlorine Gas, check for respiratory disorders.	
SECTION 5: Firefighting measures		
5.1. Extinguishing media		
Suitable extinguishing media	The product is non-combustible. Use fire-extinguishing media suitable for the surrounding fire.	
5.2. Special hazards arising from the substance or mixture		
Specific hazards	In contact with some metals (Aluminium, Zinc and their Alloys) Hydrogen Gas is formed, which may form an explosive mixture with air. Contact with Sodium Hypochlorite liberates toxic Chlorine Gas.	

5.3. Advice for firefighters

Protective actions during firefighting	Protective clothing and respiratory protection should be worn when tackling fires involving this product. Control run-off water by containing and keeping it out of sewers and watercourses.
Special protective equipment for firefighters	Wear positive-pressure self-contained breathing apparatus (SCBA) and appropriate protective clothing.

SECTION 6: Accidental release measures

6.1. Personal precautions, protective equipment and emergency procedures Personal precautions Wear protective clothing as described in Section 8 of this safety data sheet. 6.2. Environmental precautions Spillages or uncontrolled discharges into watercourses must be reported immediately to the Environmental Agency or other appropriate regulatory body. 6.3. Methods and material for containment and cleaning up Stop leak if possible without risk. Wear suitable protective equipment, including gloves, goggles/face shield, respirator, boots, clothing or apron, as appropriate. Avoid the spillage or runoff entering drains, sewers or watercourses. Absorb in vermiculite, dry sand or earth and place into containers. Collect and place in suitable waste disposal containers and seal securely. For waste disposal, see Section 13.

6.4. Reference to other sections

Reference to other sections See sections 8,12 & 13

SECTION 7: Handling and storage

7.1. Precautions for safe handling

concentrations of
ns.
ol, well-ventilated and/or watercourses. and alkaline products.
igned for direct food

SECTION 8: Exposure controls/Personal protection

8.1. Control parameters

Occupational exposure limits

PHOSPHORIC ACID

Long-term exposure limit (8-hour TWA): WEL 1 mg/m³ Short-term exposure limit (15-minute): WEL 2 mg/m³ WEL = Workplace Exposure Limit.

Ingredient comments

As a requirement of REACH we have considered all of components of this formulation. We believe that Phosphoric Acid is the most hazardous. Based on data from our suppliers, we understand that if the risk management measures outlines in section 8.2, users will have met the requirements of REACH for the expected uses of this product. Where an exposure level is quoted, a risk assessment should consider if there is a need to monitor the atmosphere of the working environment. Results should be compared against the WEL and/or DNEL information provided. The Long Term WEL refers to total exposure of a worker to a specific substance averaged out over an 8 hour period.

The Short Term WEL refers to a single exposure of a worker to a specific substance over a 15 minute period.

If the Short Term WEL is exceeded and no Long Term Limit is set, further exposure during the working shift is not permitted. Further controls should be implemented to ensure that future exposure to the substance is reduced below the levels set before the activity is repeated/continued. Where no Short Term WEL exists, guidance from the HSE is to use a value of three times the Long Term WEL.

The WEL limits are laid down in the EH40 list as supplied by the HSE. Where a worker is exposed to levels approaching a limit, further exposure control measures should be considered to reduce exposure to the substance. Where new information becomes available under REACH, this will be passed on as revisions to the Safety Data Sheet.

PHOSPHORIC ACID (CAS: 7664-38-2)

Workers - Inhalation; Long term local effects: 1 mg/m³ Workers - Inhalation; Short term local effects: 2 mg/m³ Workers - Inhalation; Long term systemic effects: 10.7 mg/m³ Consumer - Oral; Long term systemic effects: 0.1 mg/kg/day Consumer - Inhalation; Long term local effects: 0.36 mg/m³ Consumer - Inhalation; Long term local effects: 4.57 mg/m³

DNEL

8.2. Exposure controls

Protective equipment



Appropriate engineering controls

Personal protection

If use of this product generates dust, mists, vapours or fumes, process enclosures or local exhaust ventilation or other engineering controls should be used to keep worker exposure below any statutory or recommended limits quoted in this msds or other data sources.

The PPE indicated above is not a COSHH assessment. It represents PPE that should be considered during the manufacture, distribution, use and final disposal stages of this product's life cycle. It is the responsibility of employers to conduct a COSHH/risk assessment to determine appropriate PPE levels. The information given below should be used to support this assessment. Where possible replace manual processes with automated or closed processes to minimise contact with the product.

Eye/face protectionWear tight-fitting, chemical splash goggles or face shield. Refer to EN Standard 166 to select
appropriate level of protection.

 Hand protection
 Rubber (natural, latex). Neoprene. Polyvinyl chloride (PVC). The expected use of this product is such that gloves with a breakthrough time of >60 minutes should be regarded as sufficient.

 Gloves should be inspected regularly for damage and replaced when necessary. Refer to Standard EN 374 and EN 16523

Other skin and body protection	Appropriate footwear and additional protective clothing complying with an approved standard should be worn if a risk assessment indicates skin contamination is possible. Reference to EN 13832 and EN 943 is useful when selecting footwear and clothing.
Hygiene measures	Provide eyewash station and safety shower. Promptly remove non-impervious clothing that has become contaminated, provided it is not adhered to the skin. Contaminated clothing and shoes must be discarded.
Respiratory protection	In case of brief exposure or low pollution use breathing filter apparatus. Respiratory protection complying with EN 141. Recommended Filter type:E Combination filter:B-P2 In case of intensive or longer exposure use self-contained breathing apparatus.
Environmental exposure controls	Do not allow the substance to contaminate surface water/ground water. See points 6, 12 &13. Discharge of solutions into effluent systems (including municipal drains) or to surface water are expected to cause significant pH changes. Discharge of solutions should be carried out such that pH changes are minimised. Where necessary pH buffering measures should be adopted. Users of this product should consult local drainage and permitting authorities to ensure that any restrictions or discharge consents are adhered to.
General Health and Safety Measures.	Use solutions will have extreme pH and should be considered corrosive to skin. Use of gloves and eye protection is recommended. Note: Mixing use solutions with Bleach or other Sodium Hypochlorite based products will produce toxic Chlorine gas. Risk assessments should refer to COSHH and any other relevant legislation or industry specific guidelines governing the use of Chemicals.

SECTION 9: Physical and chemical properties

9.1. Information on basic physical and chemical properties

Appearance	Clear liquid.	
Colour	Colourless. to Pale Green	
Odour	Acidic.	
Odour threshold	Not applicable.	
рН	pH (diluted solution): 1.9 - 2.2 @ 1%	
Melting point	< -10°C	
Initial boiling point and range	Not available.	
Flash point	Not applicable. Contains no Flammable Components	
Evaporation rate	Not applicable.	
Evaporation factor	Not applicable.	
Upper/lower flammability or explosive limits	Not applicable.	
Vapour pressure	Not applicable.	
Vapour density	Not applicable.	
Relative density	1.23 @ 20 Degrees C	
Bulk density	Not applicable.	
Solubility(ies)	Soluble in water.	
Partition coefficient	Not applicable. Technically not feasible.	
Auto-ignition temperature	Not applicable.	

Decomposition Temperature	Not applicable.
Viscosity	Not determined.
Explosive properties	Not applicable.
Explosive under the influence of a flame	Not considered to be explosive.
Oxidising properties	Not applicable. Does not meet the criteria for classification as oxidising.
9.2. Other information	
Refractive index	Not applicable.
Particle size	Not applicable.
Molecular weight	Not applicable.
Volatility	Not applicable.
Saturation concentration	Not applicable.
Critical temperature	Not applicable.
Volatile organic compound	Not applicable.
Explosive Properties	Not Classified as Explosive
Storage Temperature Range	-10 to +40 degrees C
SECTION 10: Stability and rea	nctivity
10.1. Reactivity	
Reactivity	Not expected to react when correctly stored and used. Mixing with other chemicals may produce unexpected reactions. Stable under normal temperature conditions and recommended use. Avoid contact with caustic/alkaline material; this will generate heat and potentially corrosive vapour. Avoid contact with bleach and other hypochlorite based products; this will produce toxic Chlorine gas.
Reactivity 10.2. Chemical stability	produce unexpected reactions. Stable under normal temperature conditions and recommended use. Avoid contact with caustic/alkaline material; this will generate heat and potentially corrosive vapour. Avoid contact with bleach and other hypochlorite based
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10.2. Chemical stability Stability	produce unexpected reactions. Stable under normal temperature conditions and recommended use. Avoid contact with caustic/alkaline material; this will generate heat and potentially corrosive vapour. Avoid contact with bleach and other hypochlorite based products; this will produce toxic Chlorine gas. Stable at normal ambient temperatures and when used as recommended See note 10.6.
10.2. Chemical stability Stability 10.3. Possibility of hazardous Possibility of hazardous	produce unexpected reactions. Stable under normal temperature conditions and recommended use. Avoid contact with caustic/alkaline material; this will generate heat and potentially corrosive vapour. Avoid contact with bleach and other hypochlorite based products; this will produce toxic Chlorine gas. Stable at normal ambient temperatures and when used as recommended See note 10.6. reactions Refer to section 10.1. Do not mix with Hypochlorite based chemicals, this will result in the
10.2. Chemical stability Stability 10.3. Possibility of hazardous Possibility of hazardous reactions	produce unexpected reactions. Stable under normal temperature conditions and recommended use. Avoid contact with caustic/alkaline material; this will generate heat and potentially corrosive vapour. Avoid contact with bleach and other hypochlorite based products; this will produce toxic Chlorine gas. Stable at normal ambient temperatures and when used as recommended See note 10.6. reactions Refer to section 10.1. Do not mix with Hypochlorite based chemicals, this will result in the
10.2. Chemical stabilityStability10.3. Possibility of hazardousPossibility of hazardousreactions10.4. Conditions to avoid	 produce unexpected reactions. Stable under normal temperature conditions and recommended use. Avoid contact with caustic/alkaline material; this will generate heat and potentially corrosive vapour. Avoid contact with bleach and other hypochlorite based products; this will produce toxic Chlorine gas. Stable at normal ambient temperatures and when used as recommended See note 10.6. reactions Refer to section 10.1. Do not mix with Hypochlorite based chemicals, this will result in the generation of toxic chlorine gas.
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10.2. Chemical stabilityStability10.3. Possibility of hazardousPossibility of hazardousreactions10.4. Conditions to avoidConditions to avoid10.5. Incompatible materials	 produce unexpected reactions. Stable under normal temperature conditions and recommended use. Avoid contact with caustic/alkaline material; this will generate heat and potentially corrosive vapour. Avoid contact with bleach and other hypochlorite based products; this will produce toxic Chlorine gas. Stable at normal ambient temperatures and when used as recommended See note 10.6. reactions Refer to section 10.1. Do not mix with Hypochlorite based chemicals, this will result in the generation of toxic chlorine gas. Avoid excessive heat for prolonged periods of time. Avoid contact with reducing agents Contact with Hypochlorite based products will liberate Toxic Chlorine Gas.
10.2. Chemical stabilityStability10.3. Possibility of hazardousPossibility of hazardousreactions10.4. Conditions to avoidConditions to avoid10.5. Incompatible materialsMaterials to avoid	 produce unexpected reactions. Stable under normal temperature conditions and recommended use. Avoid contact with caustic/alkaline material; this will generate heat and potentially corrosive vapour. Avoid contact with bleach and other hypochlorite based products; this will produce toxic Chlorine gas. Stable at normal ambient temperatures and when used as recommended See note 10.6. reactions Refer to section 10.1. Do not mix with Hypochlorite based chemicals, this will result in the generation of toxic chlorine gas. Avoid excessive heat for prolonged periods of time. Avoid contact with reducing agents Contact with Hypochlorite based products will liberate Toxic Chlorine Gas.
10.2. Chemical stabilityStability10.3. Possibility of hazardousPossibility of hazardousreactions10.4. Conditions to avoidConditions to avoid10.5. Incompatible materialsMaterials to avoid10.6. Hazardous decomposition	 produce unexpected reactions. Stable under normal temperature conditions and recommended use. Avoid contact with caustic/alkaline material; this will generate heat and potentially corrosive vapour. Avoid contact with bleach and other hypochlorite based products; this will produce toxic Chlorine gas. Stable at normal ambient temperatures and when used as recommended See note 10.6. reactions Refer to section 10.1. Do not mix with Hypochlorite based chemicals, this will result in the generation of toxic chlorine gas. Avoid excessive heat for prolonged periods of time. Avoid contact with reducing agents Contact with Hypochlorite based products will liberate Toxic Chlorine Gas. In products Does not decompose when used and stored as recommended See section 10.5.

Respiratory sensitisation

Respiratory sensitisation	No evidence of respiratory sensitisation for any component of this formulation.	
Skin sensitisation		
Skin sensitisation	There is no evidence of skin sensitisation in humans.	
Carcinogenicity Carcinogenicity	The components of this formulation will not be systemically available in the body under normal conditions of handling. As a consequence it is not expected to cause cancer.	
Reproductive toxicity Reproductive toxicity - fertility	The components of this formulation will not be systemically available in the body under normal conditions of use and handling. As a consequence it is not expected to be toxic to the reproductive system or developing foetus.	
General information	See section 4.2.	
Inhalation	Inhalation of neat powdered product is unlikely without deliberate abuse, but will result in burns to the mouth, nose and respiratory tract. Inhalation of mists or vapours of diluted product may result in soreness, irritation or burns to the mouth, nose and respiratory tract.	
Ingestion	May cause chemical burns in mouth, oesophagus and stomach.	
Skin contact	Causes burns.	
Eye contact	Risk of serious damage to eyes. May cause permanent eye injury See section 4.2.	
SECTION 12: Ecological information		
Ecotoxicity	This product is not classified as environmentally hazardous. However, this does not exclude the possibility that large or frequent spills can have a harmful or damaging effect on the environment. Note:- It is advisable to check discharge permits for Phosphate limitations.	
12.1. Toxicity		
Acute aquatic toxicity		
Acute toxicity - fish	Normal use of diluted product is unlikely to pose a risk. See note 12.0.	
12.2. Persistence and degrada	ability	
Persistence and degradability	The surfactant(s) used in this preparation complies (comply) with the biodegradability criteria as laid down in the European Detergents Regulation No 648/2004 as amended.	
12.3. Bioaccumulative potentia		
Bioaccumulative potential	Not expected to bioaccumulate.	
Partition coefficient	Not applicable. Technically not feasible.	
12.4. Mobility in soil		
Mobility	The product contains substances which are water soluble and may spread in water systems.	
12.5. Results of PBT and vPvE	12.5. Results of PBT and vPvB assessment	
Results of PBT and vPvB assessment	This product does not contain any substances classified as PBT or vPvB.	
12.6. Other adverse effects		
Other adverse effects	Not determined.	
SECTION 13: Disposal consid	erations	

13.1. Waste treatment methods

General information

When handling waste, the safety precautions applying to handling of the product should be considered. Do not mix with other chemicals. Disposal of this product, process solutions, residues and by-products should at all times comply with the requirements of environmental protection and waste disposal legislation and any local authority requirements.

SECTION 14: Transport information

14.1. UN number		
UN No. (ADR/RID)	1805	
UN No. (IMDG)	1805	
UN No. (ICAO)	1805	
14.2. UN proper shipping name		

Proper shipping name (ADR/RID)	PHOSPHORIC ACID	
Proper shipping name (IMDG)	PHOSPHORIC ACID	
Proper shipping name (ICAO)	PHOSPHORIC ACID	
Proper shipping name (ADN)	PHOSPHORIC ACID	
14.3. Transport hazard class(es)		
ADR/RID class	8	
ADR/RID label	8	
IMDG class	8	
ICAO class/division	8	

Transport labels



14.4. Packing group	
ADR/RID packing group	III
IMDG packing group	111
ICAO packing group	Ш

14.5. Environmental hazards

Environmentally hazardous substance/marine pollutant No.

14.6. Special precautions for userEmS8-08Hazard Identification Number80(ADR/RID)80

14.7. Transport in bulk according to Annex II of MARPOL and the IBC Code

Transport in bulk according to Not applicable. Annex II of MARPOL 73/78 and the IBC Code

SECTION 15: Regulatory information

15.1. Safety, health and environmental regulations/legislation specific for the substance or mixture		
National regulations	UK adoption and implementation of the UN Globally Harmonised System (GHS) on Classification and Labelling of Chemical (GB CLP - SI 2020 No. 1567) and the adoption of UK REACH (SI 2020 No. 1577)	
EU legislation	REACH Regulation (EU) No 2015/830 (which amends Regulation (EC) No 453/2010 & 1907/2006) EU GHS: CLP - Regulation (EC) No 1272/2008 Classification, Labelling & Packaging of Substances & Mixtures.	

15.2. Chemical safety assessment

No chemical safety assessment has been carried out.

SECTION 16: Other information

Abbreviations and acronyms used in the safety data sheet	 (EC) No. 1272/2008 : EU Regulation on Classification, Labelling and Packaging of Substances and Mixtures. NPIS - National Poisons Information Service. PBT - Persistent, Bioaccumulative & Toxic. vPvB - Very Persistent, Very bioaccumulative. REACH - Registration, Evaluation, Authorisation & restriction of CHemicals (Regulation EC 1907/2006). DNEL - Derived No Effect Limit. PNEC - Predicted No Effect Concentration. COSHH - Control of Substances Hazardous to Health. Industry - Refers in section 8 to application/use of the preparation/product in a skilled trade premises.
General information	This document is a Safety Data Sheet, NOT a CoSHH assessment. It is the customer's responsibility to conduct a full CoSHH assessment, taking into account the information held within this document along with other local factors considered in a risk assessment. Only trained personnel should use this material. The Risk and Hazard statements listed below are the full text of abbreviations used in this document. They are not the final classification, for this refer to section 2.
Revision comments	Formulation and SDS review with no change in classification Addition of Unique Formula Identifier Code (UFI) Update to address in Section 1. Amendment to the emergency phone number in Section 1.4. Update to regulation information - Section 15.
Revision date	18/05/2022
SDS number	11875
Hazard statements in full	H290 May be corrosive to metals. H318 Causes serious eye damage. H314 Causes severe skin burns and eye damage. H319 Causes serious eye irritation.

REACH extended MSDS comments

REACH requires that persons handling chemicals should take the necessary risk management measures, in accordance with assessments from manufacturers and importers of chemical substances. The relevent recommendations must be passed along the supply chain. These assessments are generally reported in Exposure Scenarios. Where Exposure Scenarios have been provided for substances used in this product, the relevent information is incorporated into the safety data sheet.

END OF SAFETY DATA SHEET

This information relates only to the specific material designated and may not be valid for such material used in combination with any other materials or in any process. Such information is, to the best of the company's knowledge and belief, accurate and reliable as of the date indicated. However, no warranty guarantee or representation is made to its accuracy, reliability or completeness. It is the user's responsibility to satisfy himself as to the suitability of such information for his own particular use.All composition information is based on suppliers data.